

i. - 'Dawn' in this text means:

- a) Earth b) Sunrise c) Heat d) Beginning

ii. 'Balmy' means:

- a) Cold b) Hot c) Cool d) Warm

iii. The Earth's temperature has increased quickly since:

- a) The Northern Hemisphere b) The Holocene c) The Industrial Revolution
d) 1,500 years ago

iv. 'Prevent' means

- a) Slow b) Encourage c) Stop d) Complete

7. Choose the appropriate synonym from the options given below:

[2x1=2]

a) She was skeptical about the newly introduced medicine ()

- i. certain ii. doubtful iii. hopeful iv. sure

b) Let us not aggravate the problem ()

- i. appreciate ii. Advocate iii. Alleviate iv. worsen

8. Punctuate the following:

[2x1=2]

a) delhi capital of indian union is on the banks of river jamuna.

b) some men eat that they may live however others live that they may eat.

Part-B (5 × 8 = 40 Marks)

(All sub-questions carry equal marks)

9. a) Mention the four channels of communication and explain the importance of each in an organisation.

b) Construct a dialogue between two friends on the *importance of learning English today*.

10. a) "Response or feedback is the most important component of communication".

Justify this statement with examples.

b) How does the poet compare the main theme with the dilemma one faces in real life?

Explain it with reference in the poem 'The Road not Taken'.

11. a) Mention about five barriers to listening? Suggest a few measures to overcome them.

b) Why does Ruskin Bond in "The Eyes are not here" feel that people with good eye sight fail to see what is right in front of them?

12. a) What are some of the speaking strategies you would adopt to become a successful professional?

b) Explain the nonverbal forms of communication that are necessary to make a speech effective.

13. a) What is formal and informal communication? Explain by giving two examples for each.

b) Write a paragraph on "technology is not a boon to society anymore" Use connectives and punctuations appropriately

14. a) Active listening can improve ones performance. Discuss.

b) What is skimming and scanning in reading. Give examples for each after defining them?

15. Write any *two* of the following

a) Draw the processes of communication and explain each in brief.

b) Which road does the poet in the poem "The Road not taken", choose? Is he happy with his decision?

c) Briefly describe the conversation between the girl and the narrator in the story "The eyes are no there".